

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Alisdhair Campbell, *et al.*

Serial No.: 09/756,471

Filed: January 8, 2001

Title: CUSTOMER COMMUNICATION SERVICE SYSTEM

Grp./A.U.: 2645

Examiner: Gauthier, Gerald

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this correspondence is being electronically filed with United States Patent and Trademark Office on:	
March 29, 2006 (Date)	
Elizabeth Schumacher (Printed or typed name of person signing the certificate)	
Elizabeth Schumacher (Signature of the person signing the certificate)	

Sir:

AMENDMENT UNDER 37 C.F.R. § 1.116

In response to the Examiner's Action mailed March 15, 2006, please amend the above-identified application as follows: